



ARE YOUR CUSTOMERS BEHIND ON UTILITY BILLS?

Help for Alabama Renters

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Registration for Utility Companies is Now Open

Alabama Housing Finance Authority (AHFA) will soon begin administering relief for renter households experiencing financial hardship due to the COVID-19 pandemic through the **Emergency Rental Assistance (ERA) Alabama Program**. We will begin accepting applications from landlords and tenants for ERA Alabama assistance on **March 1 at 8 a.m. CST**.

Utility costs (i.e., power, water, sewer, propane) are eligible even if renter households do not need rental assistance. We are making preparations to develop how that funding will be allocated to help eligible renters in our state.

To facilitate this process, please have your local utilities register with ERA Alabama by emailing support@ERAAlabama.com or calling **(833) 620-2434** by **Friday, March 26, 2021**.

For more information, see the flyer below. You may click on the flyer to enlarge or download.



UTILITY PROVIDERS

ARE YOUR CUSTOMERS BEHIND ON UTILITY BILLS?

The **Emergency Rental Assistance Alabama Program** is here to help.

COVID-19 has affected Alabama citizens across the state. We have emergency funds available to help Alabama renters pay current and past due utility bills and rent.

Utility providers can email support@ERAAlabama.com or call 1-833-620-2434 to register your utility for direct payments.

Utilities and home energy costs are separately stated charges related to the occupancy of rental property. Accordingly, utilities and home energy costs include separately stated electricity, gas, water and sewer, trash removal, and energy costs, such as fuel oil or propane.

Households must have incomes at or below 80% of the Area Median Income and meet other eligibility requirements. For full details, visit ERAAlabama.com

WHAT COSTS DOES THE PROGRAM COVER?

The Emergency Rental Assistance Alabama Program can help renters with the following costs starting as far back as March 13, 2020.

- 1 Past due, current and up to 3 months of expected utility and home energy expenses
- 2 Past due, current and up to 3 months of expected rent costs
- 3 After the initial 3 months of forward assistance, you can apply for 3 additional months of assistance if funds are still available

ACCEPTING APPLICATIONS BEGINNING
MARCH 1, 2021, AT 8 AM CST

FOR INFORMATION AND TO APPLY
1-833-620-2434 | ERAALABAMA.COM

Assistance is available in multiple languages



Emergency Rental Assistance Alabama Program administered by the Alabama Housing Finance Authority. Funding from AHFA is available on a first-come, first-served basis. For more information on the program, visit ERAAlabama.com. Other program information and eligibility requirements apply. Local governments may be eligible. See ERAAlabama.com for details. *Funds may no longer be available by the time a request is made.

Funding for ERA Alabama is made available through Alabama's allocation from the Emergency Rental Assistance Program funded by the U.S. Department of Treasury. AHFA is the administrator for the state of Alabama.

